



2022-23

Annual Report



Municipal Committee Jhang

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Administrator's Message

On behalf of the Municipal Committee Jhang, I hereby present this Annual Report for the financial year 2022-23. The report will give an insight into the performance and achievements of the Municipal Committee achieved during financial year 2022-23. The current Annual Report outlines MCs successes in relation to our mandate as mentioned in the key focus areas of Local Government Act. This can be summarized as; Building a Municipal Committee that is efficient, effective and responsive; Strengthen Accountability and promote fairness in its dealings; Accelerating Service Delivery and supporting the vulnerable; Promoting Economic and Social development; Fostering Development Partnerships, Social Cohesion and Community Uplift Programs. It is pertinent to note that these endeavors' can never be successfully achieved on their own but it becomes materialized by the collective efforts of officers, officials and support staff who work together in identifying challenges and to meet those challenges with rigorous efforts and earnest professional approach.

It is commendable to note the improvements in relation to our spending and expenditure patterns, but we need to do more. The ever-present excuse of lack of resources might be a legitimate one, but the key question is how effectively we use the resources at our disposal to accomplish our goals and attaining set targets. It is clear in this annual report that we are moving in the right direction. It is of paramount importance to synchronize our program plans with quarterly targets to achieve our broader goals effectively and efficiently.

**Administrator
Municipal Committee
Jhang**

1. Jhang City

Jhang was built in 1288 by Rai Sial with the advice of Hazrat Shah Jalal Bukhari (his peer). The first ruler of Jhang was Mal Khan in 1462. Sial tribe ruled this city for 360 years and the last ruler of the Sial Tribe was Ahmad Khan from 1812 to 1822 and then Sikh took over. And from the rule of the Sikh, Jhang was taken over by the British. Jhang is more famous for its men than for its products. Jhang is said to have been founded in the fifteenth century, and to have been destroyed by the river and re-established in the reign of Aurangzeb. Under Central Asian Mughal rule, the city flourished and was notable for commerce and trade. In the late 18th century, it was added to Afghanistan and became part of the Afghan Empire.

Later in 1849, The British made inroads into the Punjab and added Jhang to their expanding South Asian empire. During British Rule the towns of Jhang and Maghiana, lying two miles apart, became a joint municipality, then known as Jhang-Maghiana. Jhang-Maghiana became a municipality in 1867. The income during the ten years ending 1902-3 averaged Rs.46,800 and the expenditure Rs. 44,200, in 1903-4 the income was Rs. 49,700 mainly derived from octroi. Maghiana lies on the edge of the highlands, overlooking the alluvial valley of the Chenab, while the older town of Jhang occupies the lowlands at its foot. The Government offices and establishments had been removed to the higher site, and commerce declined in Jhang, which was no longer considered a place of importance. Maghiana, however, had a considerable trade in grain and country cloth, and manufactured leather, soap, locks and other brass-work. Maghiana also contained a civil hospital, whilst Jhang had a high school and a dispensary. The population in 1901, according to the 1901 census of India, was 24,381 of whom 12,189 were Hindus and 11,684 were Muslims. Jhang is the burial place of Heer and Ranjha, of Punjabi folklore. A number of well-known people, including doctors and engineers, have come from Jhang. The Nobel Prize winner in physics, Dr. Abdus Salam belonged to Jhang. The former of Sipah-e-Sahaba Allama Haq Nawaz Jhangvi Shaheed also belonged to Jhang. And other personalities of jhang are Tahir-ul-Qadri, Abida Hussain.

Traditional Crops (Wheat, Cotton, Sugarcane, Rice and oilseeds)

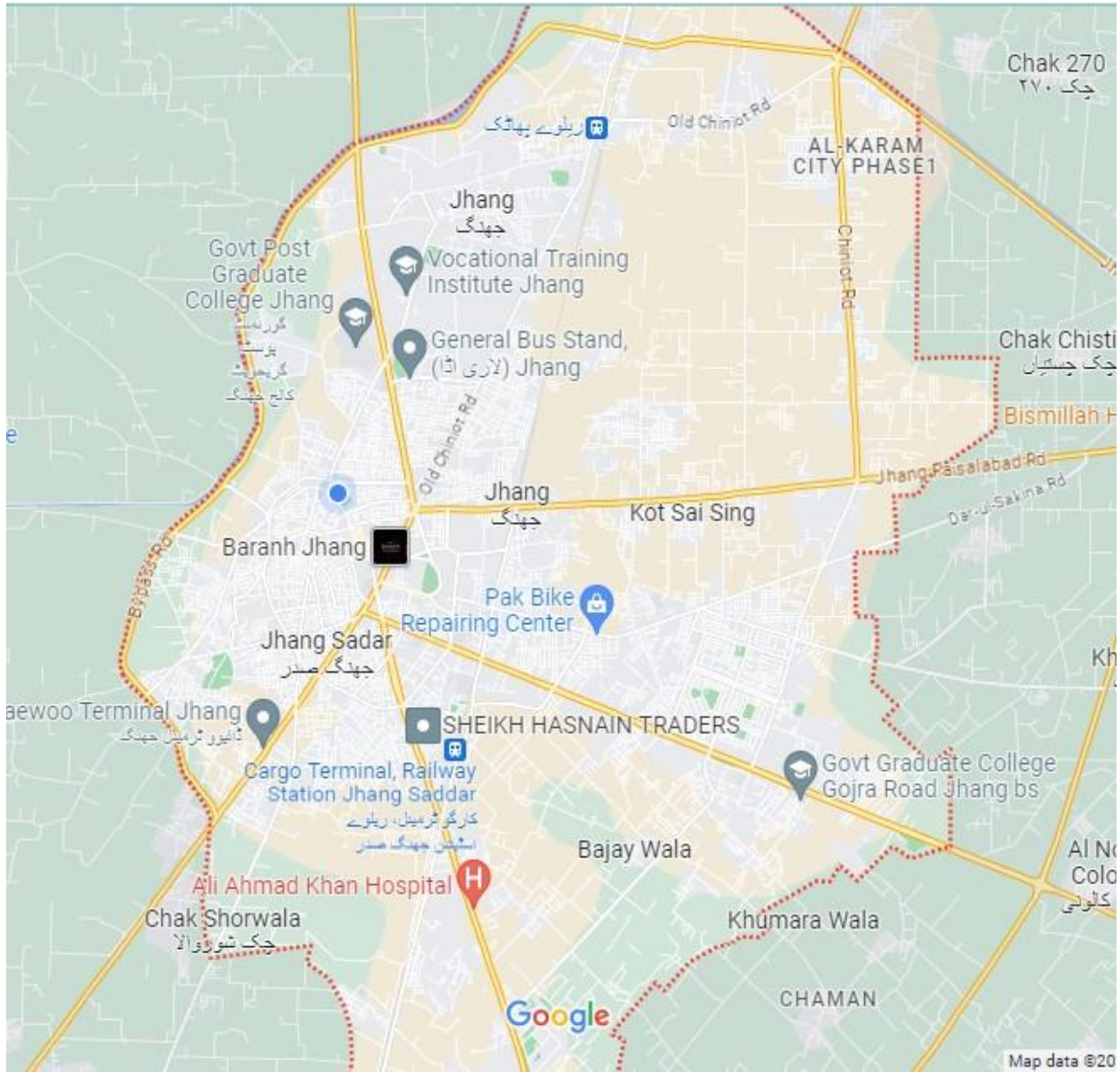
Wheat and cotton are the Traditional crops. Other crops grown include rice, sugarcane, corn (maize), oilseeds, fruits, and vegetables. Livestock and poultry are also raised in large numbers in Jhang.

Economic Activity in the City

Sugar, Cotton and wool are the major industries of the district. There are about 44 large industrial units in the district including four sugar mills, 9 textile units, one Govt woolen cum training center, 7 woolen units when other large units include chemical food products and engineering work etc. At present, following industries of have been housed in Jhang City:

Sr. #	Major Industries
1.	Sugar Mill
2.	Textile Mills
3.	Rice Mills
4.	Poultry Forms
5.	Woolen Center

2. City Map



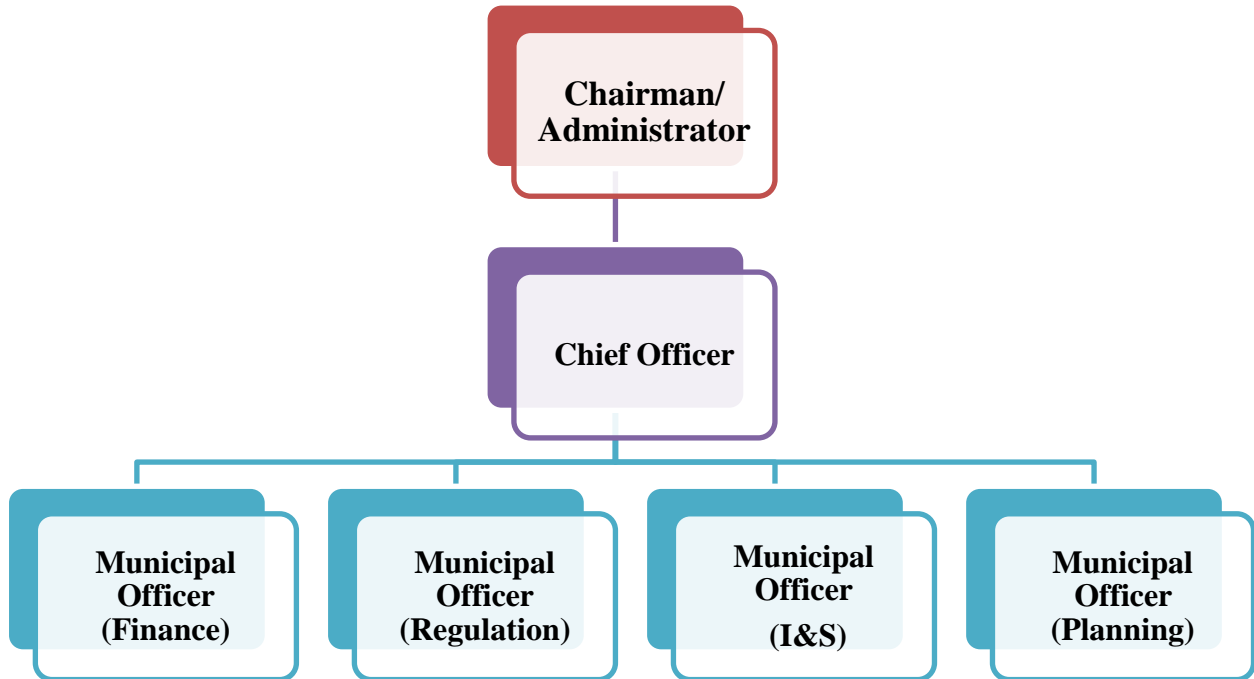
3. Functions of Municipal Committee

Municipal Committee Jhang is responsible for performing the following functions as per new PLGA 2022:

- (a) implement the provisions of this Act, rules and bye-laws;
- (b) exercise control over land-use including land-subdivision, land development and zoning by public and private sectors for any purpose, including for agriculture, housing, industry, commerce markets, shopping and other employment centers, residential, recreation, parks, entertainment etc., as per the approved Master Plan;
- (c) subject to any other special law relating to preparation and approval of Regional, Master and land use plan for the time being in force; approve spatial plans, zoning, land use plans, including classification and reclassification of land, as per the approved Master Plan;
- (d) enforce building control as may be prescribed;
- (e) undertake urban design and urban renewal programs;
- (f) approve development schemes for beautification of urban areas;
- (g) prepare, approve, execute and manage development plans;
- (h) regulate development and management of site development and housing schemes;
- (i) manage properties, assets and funds vested in the local government;
- (j) lease and rent out properties owned or otherwise vested in, managed or maintained by the local governments;
- (k) undertake landscape, parks, monuments and municipal ornamentation;
- (l) prepare and approve budget, revised budget and annual and long-term municipal development programs;
- (m) approve taxes and fees etc.;
- (n) collect approved taxes, fees, rates, rents, tolls, charges, fines and penalties;
- (o) prepare and approve proposals for construction of express ways, fly-overs, bridges, roads, under passes owned by or vested in local governments;
- (p) regulate affixing of sign-boards and advertisements except where this function is being performed by the Park and Horticulture Authority;
- (q) naming and renaming of roads, streets and public places vested in, managed or maintained by the local governments;
- (r) develop integrated system of water reservoirs, water sources, water supply and treatment plants, drainage including storm water drainage, liquid and solid waste collection, disposal and treatment including landfill site and recycling plants, sanitation and other municipal services;
- (s) provide, develop, manage, operate, maintain and improve the municipal infrastructure and services, including –
 - (i) roads and streets;
 - (ii) traffic planning, engineering and management including traffic signaling systems, signs on roads, street markings, parking places, transport stations, stops, stands and terminals;
 - (iii) street lighting; and

- (iv) playgrounds, open spaces, graveyards and arboriculture.
- (t) provide, develop, manage, operate, maintain and improve the municipal infrastructure maintain municipal records and archives;
- (u) maintain a comprehensive data base and information system and provide public access to it on nominal charges;
- (v) regulate and organize sports, cultural, traditional and recreational events, fairs and shows;
- (w) undertake adaptive reuse strategies to restore, preserve and undertake heritage and historical assets through agency arrangement, in the local area;
- (x) establish and manage municipal libraries;
- (y) promote school sports and traditional local sports;
- (z) ensure environmental protection;
- (aa) encourage tree afforestation and plantation at local level;
- (bb) provide assistance through grants to registered and credible Government and Non-Government Organizations for provision of public service;
- (cc) regulate and establish street markets in the manner prescribed;
- (dd) undertake steps to implement population control policy of Government;
- (ee) regulate private markets and establish and maintain public markets;
- (ff) regulate, establish and maintain cattle and other animal markets and slaughter houses;
- (gg) regulate sale of cattle;
- (hh) enforce all municipal laws, rules and bye-laws governing its functioning:
- (ii) authorize an officer or officers to issue notice to a person committing any municipal offence and initiate legal proceedings for continuance of commission of such offence or for failure to comply with the directions contained in such notice;
- (jj) sue, prosecute and defend court cases;
- (kk) assist relevant authorities in disaster management and relief activities;
- (ll) provide relief for the widows, orphans, poor, trans genders and other persons in distress, and children and persons with disabilities;
- (mm) make arrangements for enhancement of the care of disabled persons, paupers, aged, sick, persons of unsound mind, abandoned minors, juvenile delinquents, drug addicts, victims of child abuse, needy and disadvantaged persons; and
- (nn) exercise administrative, operational and management control of the devolved district level offices of the Government departments as may be notified by the Government.

4. Municipal Committee Organogram



5. MC Officers/ Core Team

1. **Administrator**
Mr. Ahmed Raza Sura
Office No: 047-9200345

2. **Chief Officer**
Mr. Adil Shahzad Ranjha
Office No: 047-9200345

3. **Municipal Officer (Regulation)**
Mr. Khalid Mehmood
Office No: 047-9200345

4. **Municipal Officer (Finance)**
Mr. Shakeel Ahmad
Office No: 047-9200345

5. **Municipal Officer (Infrastructure)**
Mr. Faraz Ahwaz
Office No: 047-9200345

6. **Municipal Officer (Planning)**
Mr. Masroor Tayyab khan
Office No: 047-9200345

7. **IT Officer**
Mr. Rana Muhammad Imran
Office No: 047-9200345

6. Available Human Resource

Vacancy Analysis-Section Wise			
Section	Sanctioned	Filled	Vacant
Chairman/Administrator	04	0	04
Vice Chairman	03	0	03
Chief Officer	17	11	06
Municipal Officer (R)	35	20	15
Municipal Officer (I&S)	685	533	152
Municipal Officer (P)	07	04	03
Municipal Officer (F)	35	26	09
Total	786	594	192

7. Annual Budget

Abstract of annual budget of Municipal Committee Jhang is as under:

Municipal Committee Jhang	
Financial Position	
Annual Budget Estimates for The Year 2022 – 2023	
Description	Estimated 2022 - 2023
Opening Balance	1,641,729,913
Receipt	937,070,000
Current / Non-Development Expenditure	854,446,350
Development Expenditure	1,675,433,663
Total Expense	2,529,880,013
Closing balance as on June 30th.	48,919,900

8. Upgradation of e-governance Initiatives under PCP

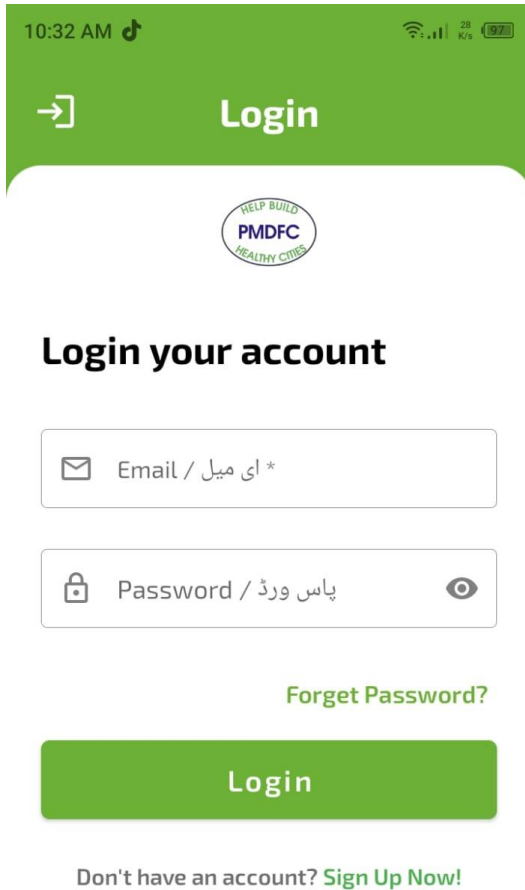
Under the said Program, Punjab Municipal Development Fund Company (PMDFC) took initiative to upgrade already implemented IT systems such as Performance Management System, Complaint Tracking System to Grievance Redress Mechanism and to update MC Website from static to dynamic. The purpose of this initiative was to build capacity building, institutional strengthening and performance enhancement of staff MC Jhang. As these systems were developed as per IT technology available during 2010 therefore, it was needed to upgrade the systems for getting efficient and responsive mechanism. The key objectives of these systems are the monitoring the status of municipal service delivery, streamlining the complaint registration and redress process identification of problem areas and dissemination of information to citizens, in resulting improved service delivery.

8.1 CTS/ Grievance Redress Mechanism (GRM)

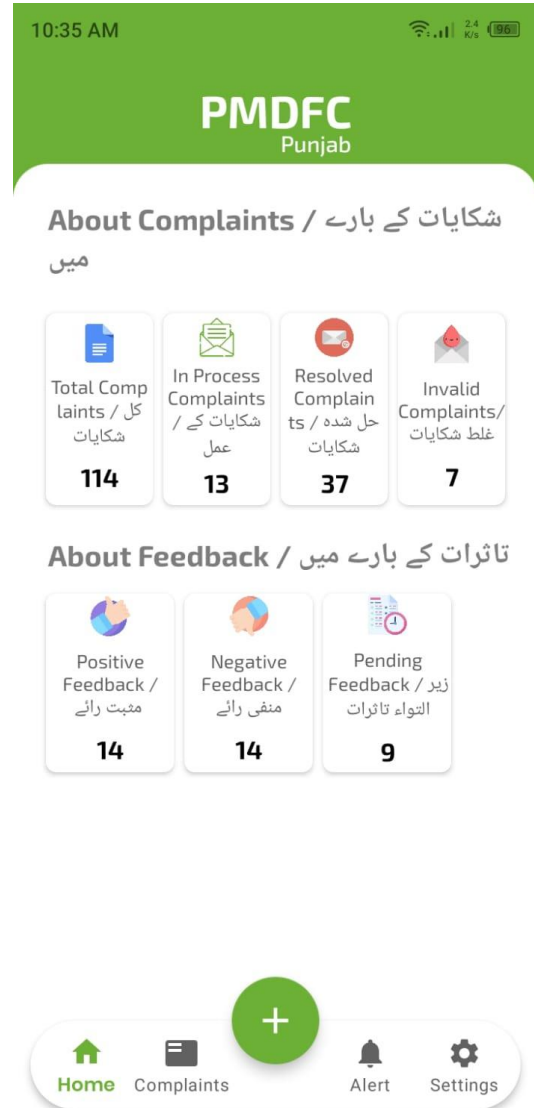
Under PCP, the Complaint Tracking System (CTS) which has already been implemented in MC has been transformed into Grievance Redress Management System (GRM) and fully implemented in MC i.e., GRM App (Baldia Shikayaat), has been developed where the citizens can register their complaints, the feature for registration of complaints through voice message has also been provided to facilitate the citizens for registration of complaints.

GRM Features

- Three channels have been developed for registration of citizens' complaints i.e. GRM app (Balidia Shikayaat App) for android and iOS users, GRM dashboard and MC's website.
- The citizens can register their complaints even through voice message
- After lapse of particular time the complaint not resolved turned into escalation mode
- Management can also access all the process of handling the complaint by using their cell phone
- Citizens can provide their feedback, suggestions and satisfaction level towards municipal service delivery
- Video tutorial has been added to facilitate the citizens for downloading the app and registration of complaints
- Customer registration and sign-in using the CNIC and phone number verified by a one-time password (OTP).
- Android/ iOS application for the citizen to register complaints.



www.pmdfc.punjab.gov.pk



- Alert upon complaints' status update via Email/SMS to the complainant
- Feature has been created in the app for discouraging fake complaints i.e., a person would attach pictures after registration of more than three complaints from same location
- Complaint tracking through live dashboard to show new and open complaints' status
- Generate daily, weekly and customized performance reports of MCs' on the dashboard.
- GRM portal facilitates the MCs' employees to add Surveys for the Citizen
- The citizens can submit their request under RTI act 2013 through GRM app and dashboard.
- Surveys questions have been added to the citizen Application
- Complaint Tracking ID is generated for the citizens through the App and SMS/Email Notification of Walk-in, Online Complaints registration through MCs' Website, Phone calls, and Emails.
- Complaint status will be tracked automatically on the citizen app.
- The type of complaints/ grievances under GRM have been reflected under the type Environment, Social management, Occupational safety and Regulation etc.
- The grievances resolution timelines have been added by the backend portal user according to the procedure defined by the Municipal Committees.
- A notification alert is generated to the Grievance Redress Committee and all MC staff as per roles assigned.

Tracking Id	Nature of Complaint	Complaint Title	Complainant Name	Phone Number	District	local government	Date	Resolved Date	Resolution Time	Status	Action
Sewerage-3400760	Cleanliness of Sewerage Lines	Sewerage Blockage & Water Removal...	Zafar Iqbal	0314-3321139	Jhang	Jhang	01-06-2023 00:00:00	17-06-2023 13:12:52	16 D 13 H	RESOLVED	
Sewerage-5400767	Cleanliness of Sewerage Lines	Sewerage Blockage & Water Removal...	Haji Mumtaz Hussain	0315-1703013	Jhang	Jhang	01-06-2023 00:00:00	17-06-2023 13:13:37	16 D 13 H	RESOLVED	
Sewerage-6400764	Cleanliness of Sewerage Lines	Sewerage Blockage & Water Removal...	Muhammad Mudassar	0347-1010754	Jhang	Jhang	01-06-2023 00:00:00	17-06-2023 13:13:26	16 D 13 H	RESOLVED	
Sewerage-7400759	Cleanliness of Sewerage Lines	Sewerage Blockage & Water Removal...	Abid Mashqj (MC Jhang)	0345-7592665	Jhang	Jhang	01-06-2023 00:00:00	17-06-2023 13:16:44	16 D 13 H	RESOLVED	
Sewerage-8400761	Cleanliness of Sewerage Lines	Sewerage Blockage & Water Removal...	Muhammad Shoalb	0315-0077727	Jhang	Jhang	01-06-2023 00:00:00	17-06-2023 13:13:04	16 D 13 H	RESOLVED	
Sewerage-9400758	Cleanliness of Sewerage Lines	Sewerage Blockage & Water Removal...	Safdar	0316-0688070	Jhang	Jhang	01-06-2023 00:00:00	17-06-2023 13:16:15	16 D 13 H	RESOLVED	
Solid-2400776	Drain Cleanliness	Drain Blockage & Solid Waste Disposal...	Abdul Raheem	0312-6508630	Jhang	Jhang	01-06-2023 00:00:00	17-06-2023 13:13:49	16 D 13 H	RESOLVED	
Solid-9400763	Drain Cleanliness	Drain Blockage & Solid Waste Disposal...	Faisal Sharif	0336-4041828	Jhang	Jhang	01-06-2023 00:00:00	17-06-2023 13:13:16	16 D 13 H	RESOLVED	

GRM Benefits

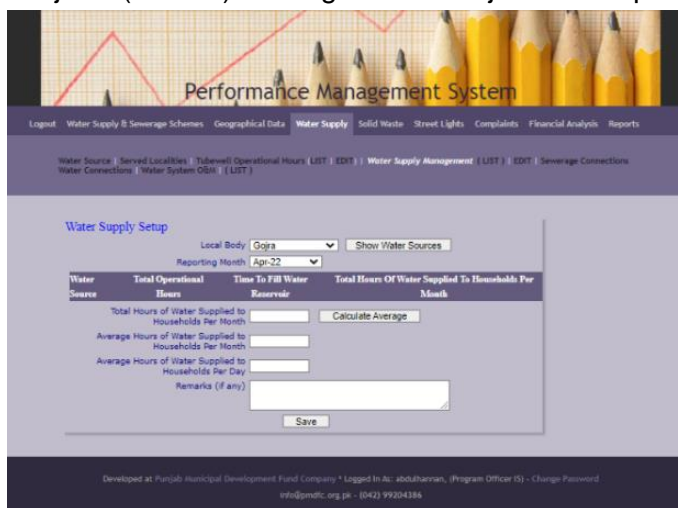
- Smooth mechanism for registration of complaint
- Efficient Redress of complaints
- Effective tracking of complaints
- Citizen Feedback

- Enhanced citizen satisfaction
- Identification of problem areas
- Help to make bottom-up planning

8.2 Performance Management System (PMS)

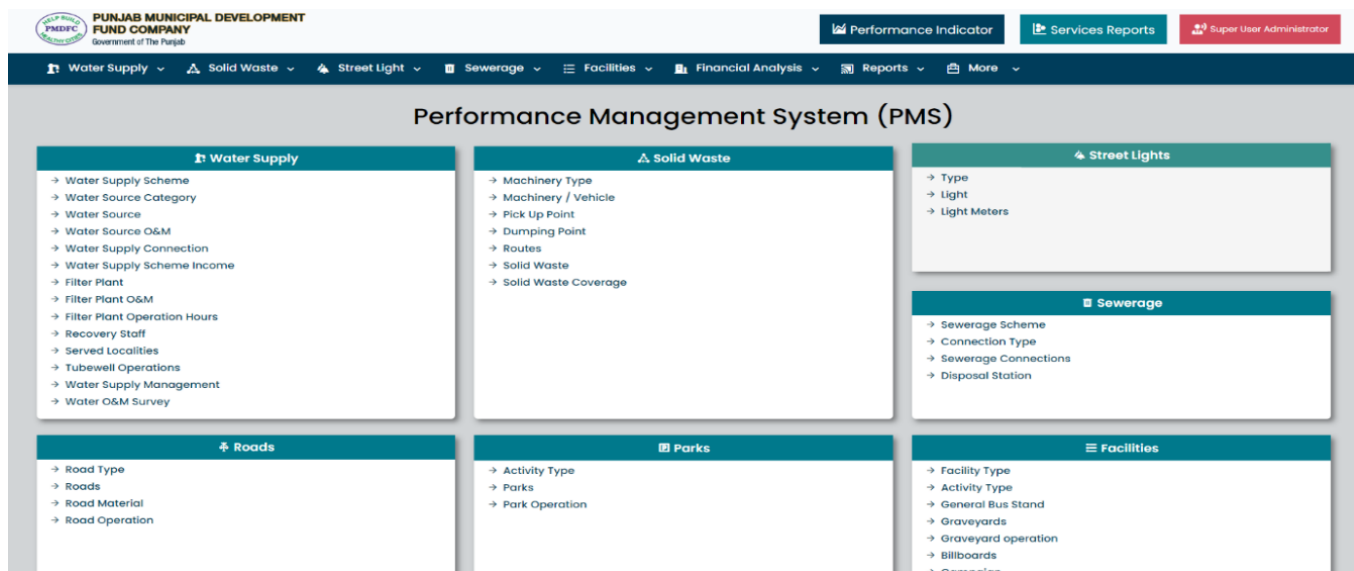
Performance Management System (PMS) at MC was introduced during World Bank funded Punjab Municipal Services Improvement Project (PMSIP) through the Punjab Municipal Development Fund Company (PMDFC) under Institutional Development (ID) Interventions. PMS was introduced as an effective approach to improve performance through an ongoing process of collecting, analysing, reviewing and reporting performance data and then using that data to track the status of municipal services.

The PMS is web-based software, for tracking & gauging the municipal services being provided by MCs'



Features of Upgraded PMS:

- Regular data collection on Key Performance Indicators (KPIs) for major municipal services like water supply, solid waste, sewerage, streetlight, Roads and Parks etc. for monitoring of status of service delivery
- Additional performance indicators (like %age of O&M budget consumed on O&M of municipal services in the previous financial year and No. of complaints received and resolved against each service etc.) has been added in the system to enhance its effectiveness
- The data regarding services like Roads, Parks, advertisement, slaughter houses etc. has been added so that the upgraded system act as a comprehensive database to satisfy the functions of Metropolitan Corporation and District Councils under PLGA 2022 “to maintain a comprehensive database”.
- The reporting section has been strengthened in the upgraded system
- Certain reports developed will be integrated with MC’s website



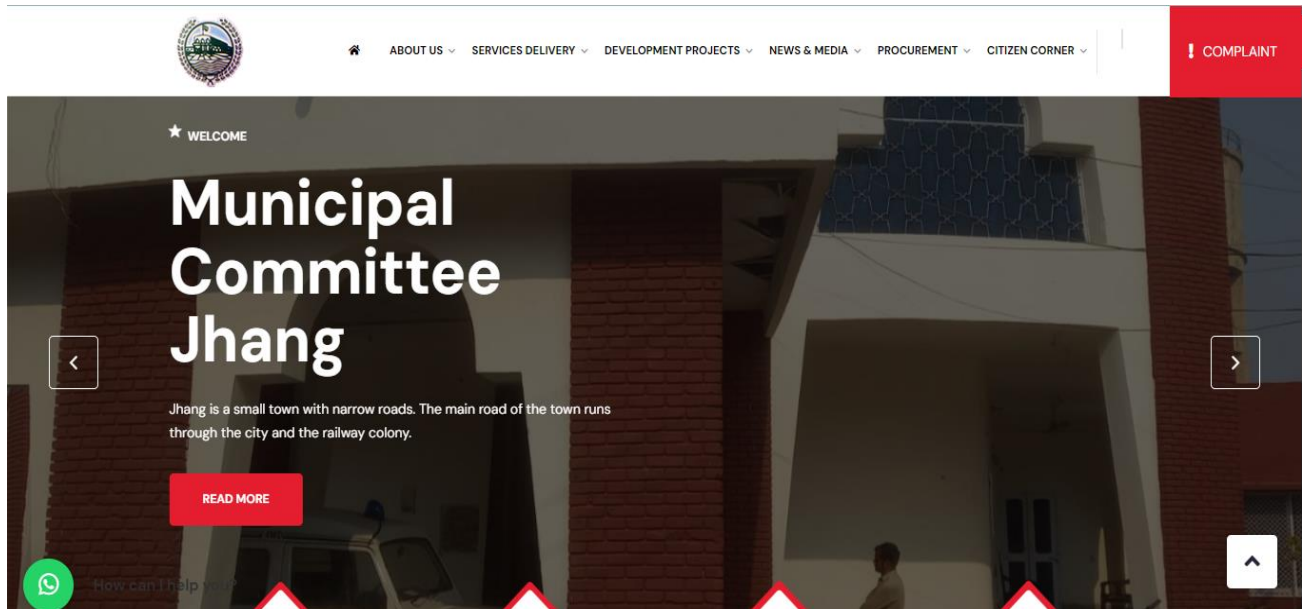
8.3 MC Website Upgradation

Website for MC was developed during World Bank funded Punjab Municipal Services Improvement Project (PMSIP) through the Punjab Municipal Development Fund Company (PMDFC) under Institutional Development (ID) Interventions. This intervention helped to enhance the accountability and transparency of MCs towards provision of improved municipal service delivery. The already developed MC websites have been upgraded into dynamic websites.

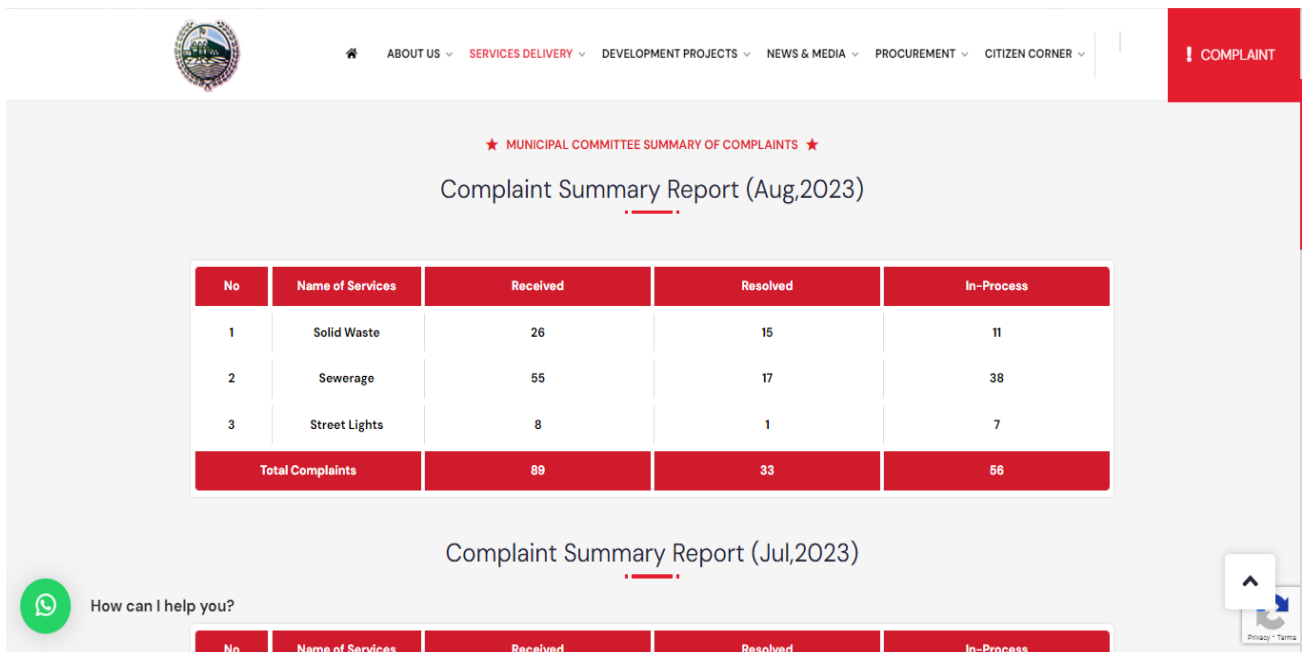


Dynamic MC Websites Features

- The previous static websites have been converted into dynamic websites for dissemination of information to the citizens and other stakeholders.
- Information for general public interest has been placed at the website.



- The page has been created in the website where citizens can submit their request for information regarding RTI act 2013
- Information from GRM and PMS has been integrated into website, reports from PMS and GRM are available in the service delivery section of website



- Citizen corner has been created to facilitate the citizens regarding building plan approval, registration of birth, marriage, divorce and water connection etc.
- Citizen suggestions and feedback form has been created

- Procurement section has been strengthened with information regarding contract award, bidding evaluation sheets, procurement & GRM Committee notifications etc.
- Citizen can complain through website “Complaints” page
- Information relating to the infrastructure development projects, budget and service delivery is available at the websites.
- Standardized templates for websites are working in nominated MCs’ with the trained IT staff by PMDFC.
- PMDFC has a strong focus on developing the technical skills of MC’s staff through training and workshops to ensure websites are properly managed.
- Overall, PMDFC continuously provides technical support and helps in troubleshooting the issues faced by MCs regarding their respective websites.

9. Conference on Infrastructure Development Initiatives

PMDFC organized a conference on Infrastructure Development Initiatives on August 30, 2022 at Lahore to sensitize about the operations, key responsibilities and major program interventions in 16 partner cities under Punjab Cities Program (PCP). The honourable Minister for Local Government Punjab, Mian Mehmood-ur-Rasheed graced the event as chief guest. While addressing the event, the chief guest said that PCP with the financial support of World Bank, is playing a vital role in the development of 16 PCP cities by strengthening the municipal service delivery. MD PMDFC/ PD PCP pointed out that PCP is a unique program where MC have been empowered to execute the important Infrastructure Development sub projects through the support of design consultants and PMDFC Infrastructure Team. It was highlighted that infrastructure sub projects being undertaken in the Phase-II of the program. The event was attended by the public representatives, MNAs, MPAs, representatives of the Consulting Firms, MC leadership i.e. Administrator, Chief Officer, Municipal Officer (I&S) and Sub Engineers.





10. Infrastructure Development Sub Projects under PCP

10.1 Sustainable Solid Waste Management

Municipal Committee is responsible for collecting solid waste in the city. Under PCP, ample funds were provided to Municipal Committee for procuring machinery and equipment for effective solid waste collection. Municipal Committee procured vehicle chassis and completed fabrication. By plying the vehicles in the field, the percentage of solid waste enhanced with the efficiency of MC officials. The detail of machinery procured is as follows:

Sr. No.	Details of Machinery & Equipment	Qty.	Status
1	Mobile Workshop	1	Completed
2	Hand Cart Waste Tipping Trolley	5	Completed
3	Excavator	1	Completed
4	Garbage container 0.8 (Cubic meter)	228	223 (Received) 5 Remaining
5	Hand Cart Conventional	182	Work Order Issued
6	Arm roll truck 5 (Cubic meter)	4	Completed
7	Arm roll truck 10 (Cubic meter)	2	2 Remaining
8	Garbage Compactor 8 (Cubic meter)	5	Completed
9	Mini Tipper 1 (Cubic meter)	12	Completed
10	Water Truck Spray system	2	Completed
11	Dump Truck 10 (Cubic meter)	1	Completed
12	Tractor Model MF-385 4WD	7	Yet not purchased
13	Mechanical Sweeper	2	Completed

Excavator



Mechanical Sweeper



Water Truck Spray



Hand Cart



Mini Tipper



Hand Cart Trolley



Date:19-07-2023 08:53pm
Location:72.351307, 31.258493
Caption:Dump truck 10 cubic meter

Dump Truck



Date:19-07-2023 03:51pm
Location:72.351067, 31.258292
Caption:Garbage compactor

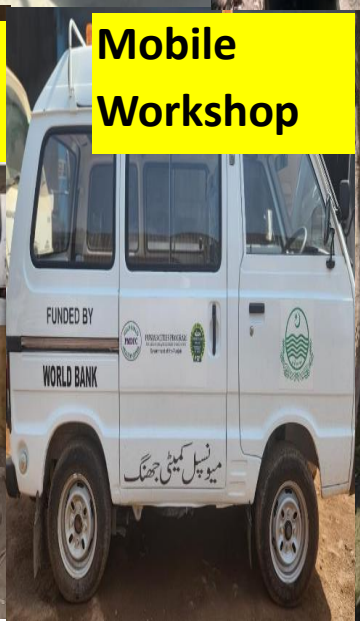
Garbage Compactor



Arm roll truck 5 (Cubic meter)



Mobile Workshop



Garbage container 0.8 c3



11. Prioritization of Sub Projects and Preparation of PC-I

MC's infrastructure and Services Department is closely working with PMDFC's Infrastructure Development Team for prioritization of sub projects regarding the rehabilitation and development priority urban roads, important crossroads, water supply, parks, tuff pavers, sewerage and waste water treatment plant with an exclusive approach to meet the civic needs of the masses. MC is engaging the stakeholders from different walks of life as an inclusive approach for project prioritization and identification. MC hold consultative sessions with stakeholders in collaboration of PMDFC inviting people of different traits to gather fresh ideas. Based of findings of these consultative sessions, consultant firms started to develop PC-Is of priority projects. So far, consultant firms (MMP and JERS) have prepared PC-Is of 13 projects (Roads, Chowks, General Bus Stand, Parks, Parking Shed, Sewerage and Water Supply) with a total cost of Rs.3,358.94 million. Work has been started and the projects are in progress. The detail of projects is as under:

Sr. No.	Program	Amount (Rs. Million)	Current Status
1	Rehabilitation of Municipal Services	107.90	Completed
2	Provision of Equipment & Machinery for improvement of SWM System	374.02	90% Completed
3	Tuff Pavers 6/No. Roads	147.13	Implementation Phase
4	Rehabilitation of Dhajji Road Park (Ladies Park)	21.90	Implementation Phase
5	Rehabilitation of 05 existing Green belts	18.14	Implementation Phase
6	SWM Parking Area	83.88	Implementation Phase
7	Improvement and Beautification of Chowks	47.03	Implementation Phase
8	Improvement and Beautification of Walls	29.50	Implementation Phase
9	Rehab of existing Sewerage System in Jhang City Part-IA	73.76	Implementation Phase
10	Rehab of existing Disposal Station in Jhang City Part- IB	183.18	
11	Laying of Sewerage Scheme (Zone 1)	1,080.95	Implementation Phase
12	Construction of Disposal Station (Zone-1)	293.90	
13	Laying of sewerage scheme (Zone 1) and WWTP	897.65	Implementation Phase
Sub-Total		3,358.94	-

12. World Bank Environment Mission Visited MC Jhang

A World Bank Environment Mission comprising Mr. Imran Ul Haq (Senior Social Development Specialist), Mr. Azhar Ud Din, ESM Consultant, Ms. Nida Asif, Environment Specialist and Mr. Abdul Hafeez Buzdar, Social Development Specialist visited MC Jhang in May 2023 and inspected various PCP subproject sites. The world bank team showed his contentment for establishing wastewater treatment plant under PCP. PMDFC Team comprising Syed Zahid Aziz, MD PMDFC, MR. Mahmood Masood Tamana, GM ID and Ms. Rizwana Anjum, SPO ESM also accompanied them during visit. The Deputy Commissioner Jhang gave detailed presentation and briefing on work progress and identification of project site.



13. Stakeholders Consultative Session for IDAMP

Municipal Committee arranged a stakeholder's consultative session on May 15, 2023 for development of Integrated Development Asset Management Plan (IDAMP). The basic purpose of developing IDAMP Framework was to sets out principles/ guidelines and policies for efficient and transparent asset management and reporting system. This Framework is designed to ensure the effective planning, careful management, accurate recording and reliable reporting of all the assets over the asset life cycle for optimized service delivery to the public. Municipal Officer (I&S) is a focal person of this activity and is closely working with PMDFC's Infrastructure team. The Consultative Session was attended by local public representatives, social activists, community organizations, journalists and common citizens to record their views/ recommendations. The objectives of this consultative session were as follows:

- The importance of physical assets to delivering service delivery objectives and outcomes;
- The quality of existing physical assets in terms of condition and asset performance;
- The assets needed to meet or sustain current levels of service, and to address current and future shortfalls
- The feasible asset solutions to address identified shortfalls;
- The level of commitment and planned improvement, Community Engagement and Stakeholders Consultation

Following Information was discussed & disclosed to the stakeholders during the consultative session.

- Introduction/Overview of the IDAMP Framework
- Purpose of IDAMP Framework, its scope and Objectives
- Legal Authority, key benefits and Methodology of IDAMP Framework
- Concerns and Apprehensions of all stakeholders regarding IDAMP
- Measures to safeguards the interests of people
- Needs priorities and reactions of the local public

Community Engagement and Stakeholders Consultation

The representatives from different walk of life were invited for this consultative session as below:

Sr No	Stakeholders Category
1	Chief Officer MC Jhnag
2	MO I&S MC Jhang
3	IT Officer MC Jhang
4	Businessmen Jhang City
5	Public Representative Jhang City
6	Social Worker Jhnag City
7	Lawyers
8	General Public



14. Trainings & Hands-on Sessions

LG&CD Department with the technical assistance of Punjab Municipal Development Fund Company (PMDFC) often organized training programs and hand on sessions for MC management and staff on need basis. PMDFC team always provides continuous backstopping support to MC staff for institutional strengthening and capacity building and to enhance the performance. Trainings have been imparted on various result areas under PCP such as GIS maps, Computerized Financial Management System, Performance Management System, Grievance Redress Mechanism, update of MC Website, Procurement, Environment & Social Safeguards and infrastructure development.





15. Registration of Youth Volunteer Program by LG&CDD

Following the vision of Mr. Ibrahim Murad, Punjab's caretaker Local Government Minister, Municipal Committee launched the largest-ever volunteer registration program to address day-to-day civic problems at the local level. The program aims to register volunteers who will assist local government in swiftly resolving civic issues. It was aimed that the volunteers would play a critical role in ensuring cleanliness in their localities, improving health facilities provided by local bodies, engaging in beautification activities such as tree plantation, and actively working towards the timely completion of ongoing development projects in their areas. Furthermore, the volunteers will also be helpful of Municipal Committee in organizing sports competitions, cultural programs and recreational activities at the local level. It was agreed that participating volunteers will receive experience certificates, appreciation letters, and documents acknowledging their contributions.



محکمہ بلدیات کی جانب سے

اب بلدیہ آپ کی

نوجوان رضا کاروں کی رجسٹریشن جاری

پروگرام کا آغاز

نوجوان ہمارے سب سے بڑا قومی اثاثہ ہیں تاہم ان کی بات کو مزوں انداز میں سنا نہیں جاتا۔ نوجوانوں کے مسائل کو حل کرنے میں ہمیں مدد کرنے کے لئے نوجوانوں کی مدد سے ہمیں اپنی جہتیں اور مہموں کو بڑھانے میں مدد دینے اور ہمیں مدد کرنے کی بھی توجیہ نصیحت، مہم کی شناختوں میں جان پائی اور پائی کی مہمات تک رسائی مشکل ہو جانے سے نوجوانوں کی کارکردگی اور کھٹے کا اثر ہوتے ہیں۔ رضا کاروں کا نئے ورگ اس جگہ کو بڑھانے میں مددگار ثابت ہوگا۔

رضاکاروں کی ذمہ داری:

- شہر میں صفائی کے انتظامات کو بڑھانے میں مدد کرنا
- محکمہ بلدیات کی خدمات میں بہتری کیلئے توجہ دینا
- پارک اور عوامی مقامات کی صفائی اور خوبصورتی کے انتظامات میں مدد کرنا
- ثقافتی اور کھیلوں کی سرگرمیوں کا انعقاد

رضاکاروں کا کردار:

- علاقے میں صفائی کے عمل کو بڑھانے میں مدد کرنا
- شہروں کو خوبصورت بنانے کیلئے کھڑکیوں کی سرگرمیاں
- بلدیاتی اداروں کی خدمات کو بڑھانے میں مدد کرنا
- ثقافتی تفریح، روایتی کھیلوں کی سرگرمیوں اور تقریبی سرگرمیوں کا انعقاد

نوجوان آج سے

اپنا شہر آپ سے سنبھالیں

نوجوان اپنا سماجی کردار سنبھالیں۔ پروگرام میں شامل ہو جائیں
پاکستان کے روشن مستقبل اور سماجی خدمت کا ایک ایسا اہم نام بنائے کیلئے قدم بڑھائیں
جہاں ہر فرد کو بلدیاتی حکومت کی تمام خدمات تک رسائی اور رہنے کیلئے ایک صاف ماحول اور بہتر لوگوں کا دلچسپ اور بہتر خدمات فراہم کی جائیں

آئیں! رضا کار بنیں

اپنے ملک کو ترقی و خوشحالی کی راہ پر گامزن کرنے کے لئے
اور اپنی عظمت و رفعت کو بحال کرنے کے لئے

آن لائن نامہ پُر کرنے کیلئے کلک کریں
<https://forms.gle/zEGUj75GH3SBKGD9>
یا QR کو اسکین کریں
مزید معلومات اور رہنمائی کے لئے رابطہ نمبر: 0307-444979



Community. Service. Impact.

Volunteers of Local Government (VLG)

اب بلدیہ آپ کی

Youth Our greatest national asset is our youth. However, they are not heard as much as they should be. We can not progress without addressing the issues of the youth. Local Government provides basic service delivery and through proper advice from our youth we can surely help improve our communities and cities.

Preamble In times when there is no elected government attaining insight of the masses and access to grassroot level information becomes very difficult which therefore deteriorates government efficiency and effectiveness. Having a volunteer network will assist in bridging this gap.

Volunteers' Role

- Helping improve cleanliness in their area
- Plantation activities for beautifying cities
- Helping improve services offered by municipal departments
- Arranging cultural events, traditional sports activities and entertainment activities

Duties of Volunteers

- Helping improve city's cleanliness arrangements
- Suggesting improvement in services offered by municipal department
- Helping improve cleanliness and beautification arrangements at parks and public spaces
- Arranging cultural and sports activities

Join us

For a bright future for Pakistan. For building a fabric of social welfare where everyone has access to all local govt facilities and a clean atmosphere to live in. Service is dispensed to people at their doorstep.

Our Municipal Services

- Annual development program
- Cattle markets
- Parking services
- Network of water supply
- Urban and rural infrastructure
- Maintenance and development

- Land use control
- Sanitation and conservancy
- Enforcement of any law or rule
- Environment and construction
- Housing
- Issuance of death, birth and marriage certificates

Become a volunteer

Form
<https://forms.gle/zEGUj75GH3SBKGD9>
Whatsapp
03074449795

16. Anti-Dengue Activities

Dengue is a social problem and can be overcome only by including all segments of the society in the anti-dengue drive. By considering need of the hour, MC took steps to create awareness among the people to keep their houses clean and remove stagnant water. MC had been implemented anti-dengue regulations and stern action were imposed on their violators. MC management had given top priority to overcome dengue and special teams had been constituted to keep surveilling high risk areas. In this regard, daily surveillance schedules were prepared, micro plans were developed, field teams were mobilized and social segment of the society were activated to curb the wide spread of epidemic.



17. Khidmat Apki Dehleez Per

On the directions of Chief Minister Punjab, Sardar Usman Buzdar, 'Khidmat Apki Dehleez per' program was launched in the Jhang City. The basic purpose of the program was to revive government machinery for effective delivery of services. Municipal Committee Jhang were also given specific tasks in accordance with the needs of the public to ensure the effectiveness of service delivery mechanisms. The program was truly beneficial for the masses. Weekly schedule was issued in which the officers of municipal committee monitored the sanitation, sewerage and other matters in their allocated areas. The citizens were asked to identify/ highlight the areas that needs quick attention from Government departments, and Government officials will respond to their issues/suggestions. The activities under "Khidmat Apki Dehleez Par" program had been intensified to clean and beautify government buildings as well as parks, intersections and green belts in all areas of the city. Horticultural development was of great importance and for the purpose, MC Jhang along with other departments in had taken special measures to beautify the City. The Administrator monitored the activities being conducted under the program Apki Dehleez Par to ensure that there was no delay in the resolution of people's problems and all targets were achieved well in time.



18. Municipal Services Delivery Detail

18.1. Water Supply System

Jhang city is located on the east bank of the Chenab River and hence the ground water is chemically fresh but bacteriological contaminated. The facility of water supply does not exist in the entire city. The inhabitants have their own water sources such as hand pumps or motorized pumps

18.1.1. Water Filtration Plants:

57 Nos. of water filtration plants have been installed in the city for supply of potable water to the citizen and most of the residents are fetching drinking water from these filtration plants. The detail of these plants is as under:

S.N.	Maintained by	No of Plants
1	Municipal Committee Jhang	14
2	Rotary Club	18
3	Various schools	25
	Total	57

18.1.2. Problems & Gaps in Water Supply System

A. Water Shortage

No water shortage exists in the city as most of the residents have their own sources of water and they are getting drinking water from the filtration plants. MC is not in favor of execution of the water supply system in un-served areas of the city as no one will apply for the connection.

B. Water Shortage

Entire Jhang city is un-served with water supply facility

18.1.3. Manpower Deployment

Slot	Sanctioned Strength	Existing Strength	Vacant Post	Manpower on daily wages	Total man power Deployed
Tube-well operators	7	2	5	-	2
Chowkidars	1	1	0	-	1
Electricians	1	1	0	-	1
Plumbers	6	5	1	-	5
Total	15	14	1	-	14

18.2. Solid Waste Management

18.2.1. Solid waste Generation & Disposal

Currently waste is being dumped at Gojra Road, 9 KM from the city. Area of 22 Acres on Gojra bypass road is available for construction of landfill. However the suitability of the landfill site will be determined after detailed surveys and design of the project by catering the requirement of the environmental standards in vogue in Punjab. The solid waste management efficiency is given below:

Total Waste Generated in a year	64,556 Ton
Avg. Generation of Solid Waste per Month	6,792 Ton
Avg. Solid Waste Disposed of per Month	5,173 Ton
% age Efficiency per Month	76%

S.No	Division	District	local government	Year	Projected Population	Vehicles	Total Carrying Capacity (Tons)	Total Trips In A Year	Total Waste In A Year (Tons)	Avg Generation Of Solid Waste Per Month (Tons)	Avg Solid Waste Disposed Of Per Month (Tons)	Percentage Of Waste Disposed Of Per Month
1	Faisalabad	Jhang	Jhang	2022-2023	546186	86	1071	21291	64556	6792	5173	76 %

18.2.2. Equipment & Machinery

Under mentioned collection and transportation machinery is available with MC to handle the solid waste:

S.No	Reporting Date	Type	Name	Number	Capacity (Tons)	Trips Per Month	SW Disposed Per Month	Avg. Trips Per Day	Avg. SW Disposed Per Day	
1	Jun.2023	Vehicle	Trolley	754	2	60	100	2	6	
3	Jun.2023	Vehicle	Trolley	5680	2.5	93	222.5	3	8	
4	Jun.2023	Vehicle	Trolley	7148	3	86	258	3	9	
5	Jun.2023	Vehicle	Trolley	1051	3	87	201	2	7	
6	Jun.2023	Vehicle	Trolley	9559	2.5	82	195	2	5	
7	Jun.2023	Vehicle	Trolley	952	3	45	125	2	5	
8	Jun.2023	Vehicle	Trolley	20-10	3	38	108	1	4	
9	Jun.2023	Vehicle	Trolley	20-10	3	41	103	1	4	
10	Jun.2023	Vehicle	Trolley	20-10	3	38	108	1	4	
11	Jun.2023	Vehicle	Arm Roll Truck (Small)	10A-204	2.5	68	170	2	6	
12	Jun.2023	Vehicle	Arm Roll Truck (Small)	10A-203	2.5	67	167.5	2	6	
13	Jun.2023	Vehicle	Arm Roll Truck (Small)	10A-208	2.5	65	162.5	2	5	
14	Jun.2023	Vehicle	Tractor Trolley	10-757	2.5	68	220	3	7	
15	Jun.2023	Vehicle	Arm Roll Truck (Large 1)	100-2027	6.5	61	295.5	2	12	
16	Jun.2023	Vehicle	Vehicle	3708	6.5	74	481	2	16	
17	Jun.2023	Vehicle	Tractor Trolley	4765	2.5	84	235	3	8	
18	Jun.2023	Mini Tipper	Suzuki Rowl	1	1	100	100	4	4	
19	Jun.2023	Mini Tipper	Suzuki Rowl	2	1	104	104	3	3	
20	Jun.2023	Mini Tipper	Suzuki Rowl	3	1	100	100	4	4	
21	Jun.2023	Mini Tipper	Suzuki Rowl	4	1	100	100	3	3	
22	Jun.2023	Mini Tipper	Suzuki Rowl	5	1	128	128	4	4	
23	Jun.2023	Mini Tipper	Suzuki Rowl	6	1	100	100	4	4	
24	Jun.2023	Mini Tipper	Suzuki Rowl	7	1	100	100	3	3	
25	Jun.2023	Mini Tipper	Suzuki Rowl	8	1	100	100	4	4	
26	Jun.2023	Mini Tipper	Suzuki Rowl	9	1	156	156	5	5	
27	Jun.2023	Mini Tipper	Suzuki Rowl	10	1	144	144	5	5	
28	Jun.2023	Mini Tipper	Suzuki Rowl	11	1	100	100	4	4	
29	Jun.2023	Mini Tipper	Suzuki Rowl	12	1	150	150	5	5	
30	Jun.2023	dumpster	DUMP TRUCK 10 CU/BIC	1	10	42	420	1	14	
31	Jun.2023	Garbage Compactor	Garbage Compactor	1	8	25	200	1	7	
32	Jun.2023	Garbage Compactor	Garbage Compactor	2	8	39	312	1	10	
33	Jun.2023	Garbage Compactor	Garbage Compactor	3	8	50	400	2	13	
34	Solid waste lifted per day:					208 (Tons)				
35	Estimated Population:					548716				
36	Multiplying Factor (per Capita Waste):					0.4 (kg)				
37	Solid waste generated per day:					220 (Tons)				
38	Percent Waste Lifted Per Day:					94 %				
39	Remarks:									

After inclusion of new machinery, the efficiency of the municipal committee in lifting of solid waste has increased. Efficient and cost-effective machinery is needed to increase the efficiency of collection and transportation for improving the sanitary conditions and lowering down the operational and maintenance costs.

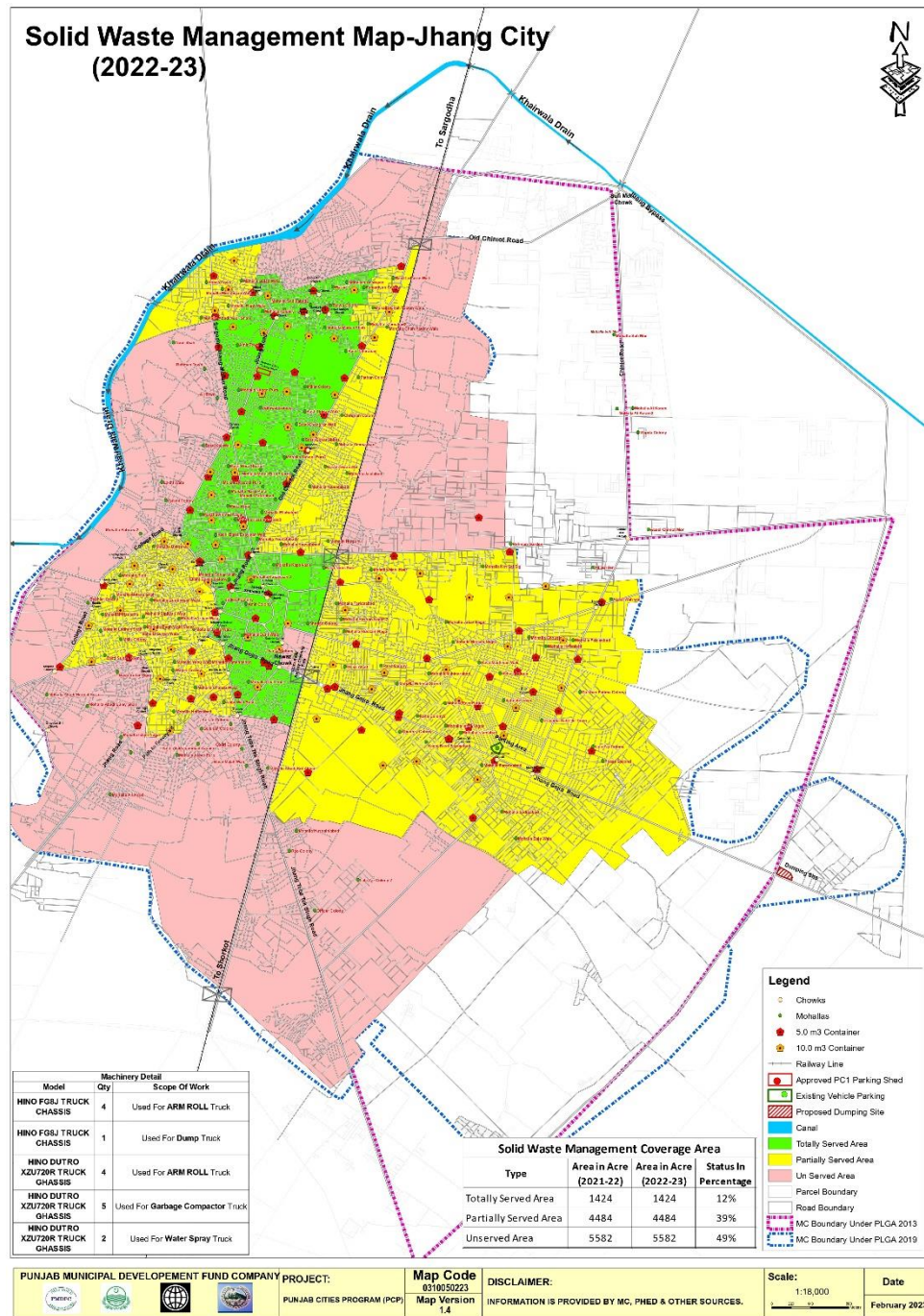
18.2.3. Manpower Deployed

The manpower deployed for collection, transportation and disposal of the solid waste is given in the table below. As indicated by MC Officers, this manpower is not sufficient to serve the entire city at the given standards. Additional manpower required by the MC is also given here:

Slot	Sanctioned Strength	Existing Strength	Vacant Posts	Manpower on daily Wages	Total manpower Deployed
Sanitary Workers	430	343	87	102	343
Vehicle Drivers	31	13	18	0	13
Supervisors	17	14	3	0	14
Sanitary Inspectors	4	0	4	0	0
Total	482	370	112	102	370

18.2.4. Coverage Detail

The entire city is not served with solid waste collection and disposal. The efficiency of the services is 70-75% as given below. Most of the areas of the city remain either un-served or these are partially served. The detail of these areas is given blow:



a) Un-served and partially served areas

No regular service is rendered in the under mentioned areas. The main complaints are attended by sending the machinery & labor once or twice a week.

Abadi Noor Shah, Abbas town, Murshiya wala, Gulab wala, Basti Loharan Wali, Chah Tootan wala, Chah Raelay wala, Islamabad-2, pathan colony, Christen colony, Basti Aminabad, Basti Dewan wali, Jalalabad, Yousafwala, Basti Noorpura, Babrana, Mohalla Pindi, Bullaq shah, Pipliyan wala, Ariyan wala, Ladhan shah, Malik colony, Sultan wala, Sultan noor, Yabu wala, Samanabad, Waqas colony, Chand wala, Atta wali, Hafizabad, Mai heer, Fareedabad, Hasan nagar, Jabar nagar, Kot Sai Sag, Ghazi abad, Rana colony, Rehmaat street, Peer Phatan, Iqbal nagar, Satellite town, Chaudary colony, Gulshan Fatima, Lala zar, Farooqabad.

b) Un served areas

Under mentioned areas are still un served:

Thatta Zulfiqar Wala, Kothian Wala, Khumara Wala, Kalo Wala, Officer Colony, Lala Zar Colony-2, Rao Colony, Mohalla Hussainiabad, Mohalla Bajy Wala, Mohalla Sadiqabad, Basti Abadi Kot Akbar, Basti Malah Wali, Qadri Colony, Basti Ali Muhammad Araiyan, Gulshan Colony, Mohalla Akbar Pura, Mohalla Ali Abad, Mohalla Islam Nagar, Mohalla Abadi Hermal Pura, Bashir Colony, Mohalla Babrana2, Qasmi Colony, Lakhi Wala, Basti Kal Wali, Rehman Town, Ali Town, Al Karam, Wapda Colony, Abadi Chiniot Mor

17.2.5. Service Delivery

At the average, the service delivery level is not satisfactory. Some portion of the city is either un-served or partially served because of shortage of sanitary staff and machinery & equipment whereas the existing machinery and equipment is inefficient having costly operation and maintenance. The solid waste is being dumped along the Gojra Road because no proper landfill site is available which is creating hazards like obnoxious smell, sub soil water pollution and breeding of vectors causing water borne and vector diseases. Apart from that this is also creating insanitary conditions resulting in frustration in the citizen. MC has a piece of land measuring 22 acres for the development of Landfill site but it could not be developed due to financial constraints.

17.2.6. Reason for Poor Service

Resources available to handle the solid waste are limited to serve the whole area of city. Limitation in resources is described herein:

- a) Total available regular strength of the sanitary staff excluding the top slots is 477 Nos. out of which the manpower presently deployed is 343 Nos. whereas 102 sanitary workers have been deployed on daily wages to fill the gap. 87 slots are vacant and employment has not been done on these slots due to recurrent ban on new recruitment. The key officers should get permission for recruitment on the vacant slots which will solve the issue of manpower to major extent.
- b) Tractor trolleys are most inefficient transport machinery which require more O&M charges as well as time as compared to modern compactor trucks. In spite of having 11 tractor trolleys MC is not able to cover the entire area of the city.
- c) No landfill site is available for dumping of solid waste. Currently waste is being dumped along the road side which is totally unhygienic.
- d) The waste is being openly dumped without compaction and provision of earth covers which is creating all sort of hazards say; pollution of underground water, vector and vector borne diseases, obnoxious smell and high insanitary conditions.

17.3. Sewerage

17.3.1. Coverage Map

Entire city has been divided in 7 drainage zones each served by disposal stations. Some of the areas in the city have been served with main, branch and lateral sewers but most of the areas are served by main and branch sewers but no laterals have been laid and the streets and roads are served with surface drains discharging waste water into the sewers but without the gulley grating chambers.

The city also contains un-served areas where the sewerage system is needed. Some of the main sewers have been choked and require replacement. Some other main sewers are facing numerous crown failures. The coverage Map is as follows:

Zone No	Location	Nos of collect tanks	No of pumps	Discharge each (cusecs)	Total discharge (cusecs)	Motor BHP	working status	S. Carrier			Ultimate disposal
								Size (feet)	Length (ft)	Condition	
1	Chak Khokhra	2	3	6	18	60	Functional	2.5x3	600	Satisfactory	Broad Irrigation
2	Farooq Abad	1	2	6	12	60	--do--	do	150	--do--	do
3	Karmaan Wala Town	2	2	6	12	60	--do--	do	500	--do--	do
4	Harmal Pura	1	2	10	26	100	--do--	do	1200	--do--	Khairwala Drain
			1	6		60					
	Garayband	2	2	6	12	60	--do--	do	300	--do--	--do--
5	Lakhi Wala	2	4	6	24	60	--do--	do	150	--do--	--do--
6	Chak Noor Shah	2	3	6	18	60	--do--	do	150	--do--	--do--
7	Old Gadianwala	1	1	1.5	1.5	15	--do--	do	100	--do--	--do--
	Tibba Registan	2	3	3	9	30	--do--	do	350	--do--	Waste Water Pond
Total		15	23	-	132.5	-					

17.3.3. Area flooded with Waste Water

Following areas of the city are flooded with waste water due to malfunctioning of the sewerage system:

1. Main challeyaan wala	2. Basti Ata wali	3. Mohallah gosia
4. Ghalla mandi	5. Bulaq shah	6. Marzi pura east & west
7. Basti dewan wali	8. Basti sheeni wali	9. Pepsi agency
10. Ghaziabad	11. Mukhtarabad	12. Farooqabad
13. Dhaji road	14. Rail bazar	15. Chambaili market
16. MPA road	17. Burji chowk	18. Yousaf shah road
19. Mohallah yaboo wala	20. Jalaabad	21. Nasirabad
22. Session house road	23. Sultan wala	

17.3.4. Un served Area

Following areas of the city have not been provided with sewerage system as yet:

1. Mohalla Hussainiabad	2. Rao Colony	3. Officer Colony
4. Lala Zar Colony-2	5. Mohalla Sadiqabad	6. Mohalla Kot Sai Sig
7. Mohalla Mai Heer	8. Rehman Garden	

17.3.5. Manpower Deployed

In total a sanctioned strength of 87 persons exists out of which 51 persons are working presently whereas 36 slots are vacant and could not be filled up because of ban on the recruitment. Against these slots, 30 Nos. workers have been employed on work charged basis.

17.3.6. Tariff Structure

No service charges have been levied for the liquid waste management. The key officers and the public representatives are not giving attention to levy the service charges and collection of the revenue. The service is totally being subsidized which is exerting large financial pressure on the MC budget.

17.3.7. Service Delivery

- a) The city has main and branch sewers on main roads and streets but a very small area is equipped with lateral sewers. Most of the city is being served with surface drains discharging into the sewers without gulley grating chamber which is allowing all the silt and the floating materials in the sewers and is the main reason for chocking of sewers. No effective de-silting and cleaning of sewers is being done due to shortage of staff.
- b) Waste water flooding is occurring in the areas given above due to choked/semi choked sewers which is damaging the public as well as private property apart from creating insanitary condition and spreading vector borne diseases.
- c) Lateral sewers are required to be laid in the left over area to provide the facility to entire city.
- d) The un served areas should be provided with the facility.
- e) 03 Nos. incomplete disposal works should be completed and commissioned to give relief to the northern areas. For doing so the site situation should be carefully examined to see if the water from all three areas can be collected at one

disposal works as in that case only one disposal works will be completed which will affect saving in capital as well as in operation & maintenance of the facilities.

17.4. Streetlight

17.4.1. Street lights on Major Roads:

The detail of existing street light facilities in Jhang city is given below which includes street light on main roads and ward wise number of lights, type of light and status of operation. Surveyors conducted onsite surveys at Jhang MC and gathered detailed information about streetlights including their numbers, pole/fixture types and operation details. Details of the surveyed lights are provided in the following tables.

	Streetlights	MC Operated	Privately Operated
Operational Street Lights	1,456	1,456	-
Non-Operational Street Lights	5,562	5,562	-
Total	7,018	7,018	0

Streetlights of Jhang MC are installed in main areas of the city. None of the streetlights are privately operated but all these streetlights are operated and maintained by the MC. Further details of streetlights along with their meter reference numbers in different areas of the MC are shown in table below:

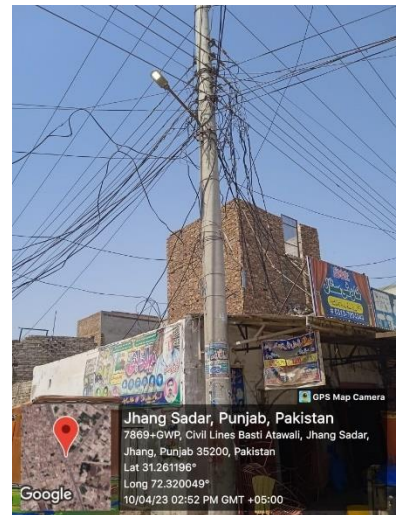
Sr/ No	Area	Total Number of Lights
1	Jhang Saddar	59
2	Boarding House	28
3	Chaudry Colony (Andron)	18
4	Muhallah Sharifan Wala	81
5	Chaudry Colony Malik Younas	64
6	Thana Saddar Chowk	24
7	Muhallah Burji wala	15
8	Gali Burji Wali	30
9	Toba Road Near Dr. Habibullah	42
10	Station Chowk	39
11	Nazir Colony Civil Line	36
12	Basti Haseen Abad	30
13	Basti Mallah Wali	22
14	Milad Chowk Janaza Gah Road	15
15	Muhallah Gulab Wala	112
16	Muhallah Hathiwan	32
17	Muhallah Haideri	25

Sr/ No	Area	Total Number of Lights
18	Gali Mulazim hussian wali	21
19	Chungi No. 22	11
20	Mohallah Purana Bagh	36
21	Qadri Colony Basti Ali	43
22	Aqib SP House	24
23	Tuba Road Near Chairman Kothi	13
24	Haseena High School Road	12
25	Muhallah Samnabad	26
26	Galli Master Naseer Wali	28
27	Basti Aata Wali	39
28	Adda Maduki Toba Road	14
29	Milad Chowk Chak Shumali	34
30	Mohalla Kuharan Wala	16
31	Mohalla New Eid Gah	19
32	Mohallan Qazian Wala	39
33	Hakeem Chawani Wala	19
34	Gulshan Colony	26
35	New Eid-Gah Road	29
36	Millat College Road	10
37	Doctor Niggat Hospital Road	20
38	Chah Nishan Wala	53
39	Mohallah Dawood Shah	63
40	Sheikh Colony	73
41	Lakar Mandi Kapi Court Road	25
42	Muhallah Jogian Wala	30
43	Chah Tiwana	42
44	Police Chowki Rail Bazar	47
45	Chah Kalwara	21
46	Millat Colony Andron	15
47	Woolen Center	31
48	Wapda Complaint Center	92
49	Mohallah Tauhid Abad	17
50	Muhallah Budah Wala	127
51	Muhallah Khawajgan	67
52	Amir Town Near Baab-e-Ali	27
53	Amir Town Near Sargoda Road	28
54	basti Gohar Shah	32
55	Mohallah Sarafan Wala	85
56	Kacha Court Road	30
57	Chowk Rail Bazar	147
58	Shaheed Road	7
59	Tehsil Road Near Imam Bargah	5
60	Muhallah Court Akbar	40
61	Civil Hospital Road	92
62	Noor Shah Bazar	66
63	Mamna Bazar	91
64	Babe-e-Umar	84
65	Abshar Nawaz Chowk	22

Sr/ No	Area	Total Number of Lights
66	Abida Bashir Road	10
67	Nawaz Chowk	15
68	Girls College Chowk	42
69	Chah Farid Wala	45
70	Mohallah Burji Wala G-H-R	13
71	Sacred Hard School Road	18
72	Ganda Nala Road Chowk	92
73	Gali Hakeem Ashraf Wali	22
74	Mohallah Sultan wala T-M	60
75	Mohallah Sultan wala P-C	73
76	Basti Shehni Wali	38
77	Mohallah Madan Shah	40
78	Basti Tahri Abad	23
79	Gali Jeear Semi Wali	13
80	Inhar Colony	43
81	Mohallah Sultan wala near H-S	49
82	Rafiq Chowk	23
83	Rafiq Chowk Ward No. 7	11
84	Barny Wala	28
85	Abdullah Pur	23
86	Faridia Colony	27
87	Mohallah Sultan wala Masjid AH	36
88	Mohallah Sultan Wala	25
89	kotwali Road	65
90	Basti Loharan Wali (Andron)	19
91	Basti Loharan Wali	18
92	Muhallah Islamabad	31
93	Pathan Colony	29
94	Aimanabad (Andron)	32
95	Bahkar Chowk	45
96	Dabhi Road	69
97	Christian Colony Outside	20
98	Christian Colony Inside	19
99	Aimanabad # 2	32
100	Muhallah Kuhran wala # 2	25
101	Chaudry Colony (Masjid Mustafa)	24
102	Chah Shadi Wala	18
103	Chaudhry Colony Near Masjid AH	0
104	Naqad Pura	95
105	Anarkali Bazar	70
106	Yousaf Shah Road	10
107	Mohallah Qapaya	24
108	Dana Mandi Chowk	34
109	Mohallah Yousaf Abad	25
110	Pakka Court Road	15
111	Mohallah Gohar Shah	30
112	Ilahi Baksh Colony	27
113	Basti Mochain Wali	16

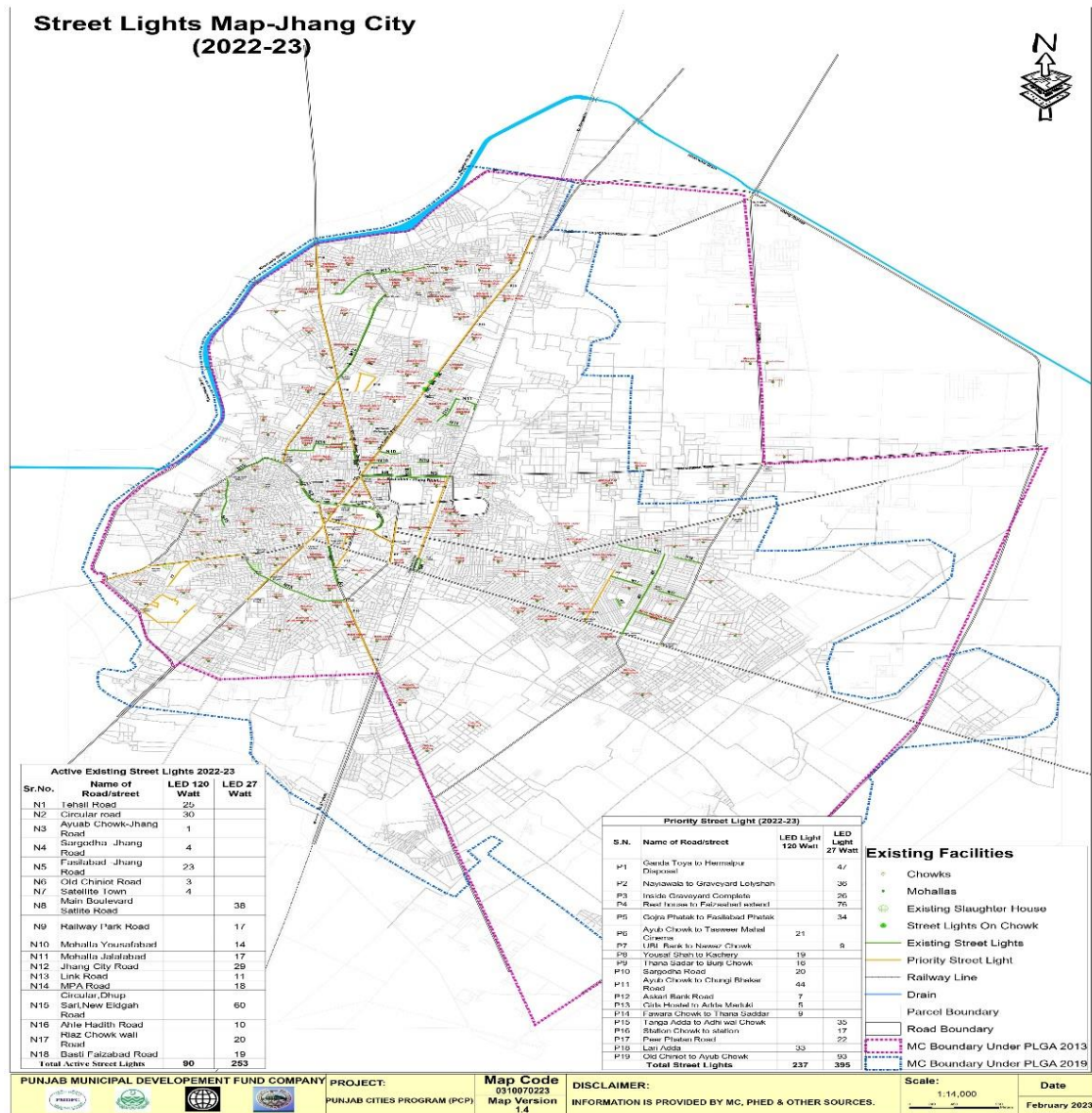
Sr/ No	Area	Total Number of Lights
114	Basti Abbas Pur	19
115	Abbas Town	25
116	Rehman Colony	37
117	Gali Bank Wali Jhang Bazar	131
118	Sargodha Road Near G-S	22
119	Ali Town	37
120	General Bus Stand	52
121	Lory Adda	33
122	Chaudry Colony	47
123	Basti Diwan, Masjid Norani	35
124	Main Bazar (Andron)	22
125	Main Bazar	33
126	Wiki Hotel Ayoob Chowk	30
127	Amir Colony	28
128	Galli Chaki Atta Wali Kapi CR	15
129	MPA Road MC Jhang	15
130	Near Mosque Mallah Kapi CR	10
131	Kacha Court Road Raees Abbas	12
132	Tasveer Mahal Cinema Road	39
133	Basti Diwan Wali	29
134	Main Gali Basti Diwan	32
135	Mohallah Zafarabad	18
136	Chiniot Road Basti Diwan	52
137	Rasool Pura Chiniot Road	42
138	Marzi Pura Sharqi	121
139	District Kacheri	30
140	Highway office	15
141	Mohallah Kapayan Wala (Androon)	45
142	Link Jail Road	22
143	Near Janaz Gah Sultan Shah	13
144	New Abadi Ali Arayyen	20
145	Akbar Pura	57
146	Yosafabad	15
147	Christian Graveyard Jalalabad	164
148	Bashir Colony	25
149	Street Gujar Soap Bashir Colony	30
150	Street Hanif Colony Mai Chalian	11
151	Street K Hussain Bakhar Road	28
152	Laila Majnoo Gate	22
153	Muhallah Jalalabad	31
154	Main Gali Jalalabad	44
155	Mohallah Sheikh Lahori	111
156	Masjid Qamar Islam Jalalabad	41
157	Muhallah Kumharan Wala	65
158	Mohallah Dhup Sari	71
159	Street Saeed Soap Factory	53
160	Kachi Abadi Jalalabad	45
161	Imam Bargah Jalalabad	15

Sr/ No	Area	Total Number of Lights
162	Sargodha Road	55
163	Khaki Shah Road	83
164	Govt. Higher School	47
165	Basti Kal wali	53
166	Gali Markaz Nabina Wali	70
167	Mohallah Piplian Wala	33
168	Gali Munshi Nawaz Basti KalWali	39
169	Ahmad Nagar Hussain Abad	74
170	Taqwa Masjid	41
171	Pak Railway Road Chungi # 17	20
172	Channu Mori	21
173	Basti Shehni Wali # 2	24
174	Madni Colony	89
175	Basti Noor Pura	88
176	Muhallah Sultan Wala (Tandoor Wala)	42
177	Faisalabad Road	90
178	Street Tarkhan Wali	25



17.4.2. Street lights Coverage Map:

Street light installed in wards are as below:



18. MC Response to the Requests of Citizens under RTI Act 2013

No request received from any citizen during the current year.

**SUMMARY OF RESPONSE TO CITIZENS REGARDING RTI REQUESTS
(2022-23)**

MC Section	No. of Requests Received	No. of Requests Attended	Average No. of Days/ Time span to Attend Request	No. of Requests Refused/ Not Fit for Sharing Information	No. of Requests Forwarded to Other Departments for Seeking Information	Total No. of Requests In Progress	Total No. of Requests Pending	Citizen's Satisfaction Feedback	Remarks
Chief Officer	x	x	x	x	x	x	x	x	x
MO (I&S)	x	x	x	x	x	x	x	x	x
MO (F)	x	x	x	x	x	x	x	x	x
MO (P)	2	2	15-20 days	0	x	0	0	Good	x
MO (R)	x	x	x	x	x	x	x	x	x
Total	x	x	x	x	x	x	x	x	x