MUNICIPAL COMMITTEE, JHANG

1. City Profile

City	Jhang	Jhang Jhang
District	Jhang	مرود معالی الم
Division	Faisalabad	
Population 2017	493,108 Notified on 05, Nov 2019	thang Cha
Estimated Population 2024	559,851	
Growth Rate	1.83	Jhang Sadar Khokhra کېرا چېک
Household Size	6.18 persons	The Source and
Major Industrial Activity	Sugar, Cotton and Wool	Bajay Wala Al Noor Colony للور ڪلوني همه معيدالندين

2. HR Profile

Administrator (<i>in place of</i>	Mr. M. Abubakar posted on Sep 15, 2023	Section Wise Vacancy Analysis (per SOE)				
Chairman)		Section	Sanctioned	Filled	Vacant	
	Mr. Adil Shahzad	Chairman/ Administrator	4	0	4	
Chief Officer	posted on Sep 28, 2022	Vice Chairman	3	0	3	
MO – I&S	Mr. Faraz Ahwaz	Chief Officer	17	11	6	
	posted on Dec 01, 2022	Municipal Officer -	35	20	15	
MO – F	Ms. Shakeel Ahmad	Regulation				
	posted on Mar 06, 2021	Municipal Officer - I&S	685	533	152	
MO – R	Mr. Khalid Mehmood posted on Jul 28, 2022	Municipal Officer - Planning	7	4	3	
MO – P	Mr. Masroor Khan	Municipal Officer Finance	35	26	9	
	posted on Mar 21, 2023	Total	786	594	192	

3. Key Results Achieved

a. E-Governance Initiatives at MCs

GIS Mapping								
 Updated GIS mapping developed for each MC Water Supply Network Sewerage Network Road Hierarchy Solid Waste Management Streetlight 								

Water Supply & Sewer	age	Solid Waste &Street	light	LOPMENT Mar Performance Indicator			
Sewerage Connections 48244 Solid waste gene per day		Solid waste generated per day	333 Ton	roste v 🎄 Street light v 🖬 Sewerage v ☴ Facilities v 📠 Financial Analysis v 🗃 Reports v			
% of HH connected with sewerage	54%	Solid waste lifted per day	266 Ton	Performance Management System (PMS)			
Fully served Area	76%	Percentage of solid waste lifted daily	79%	→ Machinery Type → Type → Machinery / Vehicle → Light → Pick Up Point → Dumping Voint → Ught Meters			
Un Served Area	24%	Total No. of Streetlight	33610	→ Routes → Solid Waste			
Total No. of Tube wells	3			→ Solid Waste Coverage			
No. of Tube wells working	3	% Streetlight working	73%	→ Sewerage Scher → Connection Type			
General Bus Stand	1	No. of Parks	08	→ Severage Conn → Disposal Station			
				B Parks			

Performance Management System (PMS)

Local Government Financial Management Information System (LGFMIS)

LGFMIS is fully functional and requisite reports under Minimum Access Conditions (MACs) and Performance Measures (PMs) are being generated including;

- Cashbook, classified abstract
- Contingency Check register, • Establishment Check register
- Water Consumer, and Shop Demand & • Collection record
- Water & Shops arrears list •
- Bank reconciliation

Municipal Committee Jhang	
Annual Budget Statement (ABS) Form ABS [See Rule 2 (1) @ & 35 (4)(B)]	
(Year 2023 - 2024)	
	Print Date: August 23, 20.
Description	Estimated 2023-2024
Opening Balance	2,291,003,11
Receipt	1,979,417,03
Current / Non Development Expenditure	1,344,621,61
Development Expenditure	2,819,965,53
Total Expense	4,164,587,14
	105,833,00

Grievance Redress Management (GRM) System

-		0	、 、		.) 0350							
1. Complaint Tracking System (CTS) has been transformed into GRM	â	11:06:10) am			Track Con	ىكېنە / plaint	Add New	Complaint /	، شکلیت شامل کریں منابعہ میں	- 6	Arbab Khan
2. GRM App (Android & IOS compatible) is fully functional	ط Dashboard / فبل ور 1	+ Add New C	ت مدل کری / omplaint	طی فکر								
3. Login has been created for all related	🔾 بڭىن سېكتىن / Admin Section ، بڭىن سېكتىن	Complaint Status	Disti مەلارت كى D	rict / الله /	Select Local	ننف / Government	مایی مارت کر ا	Complaint Proces	نا طریبہ گار / dure	alka	Municipal Ser	سويسول / vice
Officers to have access for complaint	O Complaints / کلیت / Complaints / کلیت	AI	•	heikhupura	 Muricke 		•	AI		•	All	•
handling process	Complaints Summary Reports / مەكەن كەرلاش خەرلار كە رور ئەر											
4. Citizens can register their complaints in writing through voice measures or in	Complaints Report / کلیک کورورٹ	Tracking Id	Nature of Complaint	Complaint Title	Complainant Name	Phone Number	District	Local Government	Date	Resolved Date	Status	Action
writing, through voice messages, or in person.	 Help Desk / بني ثبينه > 8 RTI / أو في أمر / RTI 	Sewerage- 5400119	Cleanliness of Sewerage Lines	Sewerage	Muhammad mansha	0.323- 4160614	Sheikhupura	Muridike	20-05- 2023 00:00:00	22-05-2023 11:22:08	IN PROCESS 29-05-2023	• • 2 0
5. Action and response timelines are laid down	رىغى Video Tutorials / بىغى بۇرىلار	Water- 8399977	Contaminated Water	Water supply	Abdullah Naveed	03335552040	Sheikhupura	Muridke	17-05- 2023 10:47:51	20-05-2023 17:28:58	REBOLVED	
down		Water- 2399939	Contaminated Water	Water supply	Abdullah Naveed	03335552040	Sheikhupura	Muridke	16-05- 2023 16:32:33	20-05-2023 17:29:15	RESOLVED	• • 2 1
		Sewerage- 2400103	Sewerage Blockage	Sewerage	Abdul rouf	0302- 4846371	Sheikhupura	Muridke	10-05- 2023	22-05-2023 11:21:55	RESOLVED	· ·

MC's Website

www.mcjhang.lgpunjab.org.pk

- 1. Website of MC Jhang has been upgraded from static to dynamic
- Information useful for citizens has been uploaded including budget, development sub projects, procurement, RTI-related data, , regulatory mechanism, construction permits related information, services maps, Environment & Social sector related information etc.
- 3. Citizens can complain through website, can share feedback, and can request access to information per RTI Act 2013



b. Other Initiatives

- i. **Revenue Enhancement Plans** prepared for each MC. Own Source Revenues increased between 3-9% year-onyear.
- ii. Asset inventory prepared/updated indicating: a) age; b) condition; and c) book value of assets.
- iii. Gap Analysis of infrastructure and services undertaken in Jhang city for each municipal service.
- iv. Fuel & Energy Audit and Energy Management Plans developed two years ago and their recommendations implemented through PCP funds. Have led to savings of 302,227 kWh in Water Disposal, 13,940 in buildings and 210,782 in Streetlight. The overall all savings were calculated as 526, 949 kWh. While -7,628 kWh was observed in Water Supply as no comparison calculations have been presented here as no performance could be carried out on pump stations as all the water supply pump sets were non-operational during the current audit. Currently, the exercise is being undertaken again, along with MC staff training to replicate it in the future.
- v. **Three-year, rolling, Integrated Development and Asset Management Plans (IDAMPs)** being developed for MC. The GIS-based asset inventories, Energy Audits, and EMPs are providing the data and evidence for them. Their development follows a highly participatory process, and IDAMPs are envisaged to replace the Annual Development Planning processes
- vi. Procurement SOPs developed to assist MCs adhere to PPRA Rules in procurements from all sources of funding.
- vii. **Incremental application of environmental and social screening** including gender considerations, assessment, and mitigation processes on all infrastructure investments. Environmental and Social Instruments prepared and implemented as needed for social and environmental impacts.
- viii. **Manuals for Operations & Maintenance** of assets developed earlier being updated to ensure optimum service provision. These lay down requirements for periodic and routine maintenance of assets for all municipal services.

Sr. #	Sub project	Cost (Rs. Million)	Status
1.	Rehabilitation of municipal services infrastructure in Jhang city	137.53	Completed
2.	Provision of machinery and equipment for improvement of solid waste management in Jhang city	374.03	Completed
	Sub-Total	511.56	-
3.	Providing and laying of tuff pavers in streets of MC Jhang	147.127	Completed

6. Infrastructure Development Sub-Projects

Sr. #	Sub project	Cost (Rs. Million)	Status
4.	Rehabilitation of Dhajji park for female in Jhang City	21.90	Ongoing Execution. Physical Progress 93%
5.	Rehabilitation 5 Nos green belts in Jhang city	18.138	Completed
6.	Construction of SWM parking area in Jhang city	83.88	Ongoing Execution. Physical Progress 70%
7.	Improvement/ rehabilitation of 7 Nos chowks in MC Jhang	47.026	Ongoing Execution. Physical Progress 55%
8.	Rehabilitation/improvement and beautification of walls in mc Jhang	29.50	Ongoing Execution. Physical Progress 94%
9.	Rehabilitation of Sewerage System in Jhang (Part- 1a)	73.76	Ongoing Execution. Physical Progress 75%
10.	Rehabilitation of existing disposal station in Jhang (Part-1b)	183.18	Ongoing Execution. Physical Progress 75%
11.	Providing & laying Sewerage System (Zone-1) in Jhang City (Part-2)	1080.95	Ongoing Execution. Physical Progress 22%
12.	Construction of new Disposal Station (Zone-1) in Jhang City (Part-3)	293.90	Performance guarantees submitted. Contract signage awaited
13.	Construction of Water Waste Treatment Plant (WWTP)	897.65	LOA issued. Performance guarantees in progress
	Sub-Total	2877.011	-
	Total	3,388.571	-

